



## ***MISSION, VISION, VALUES AND GOALS STATEMENT***

### ***MISSION***

To focus on building long-standing partnerships to consistently deliver projects through the implementation of consistent project management services that are completed within cost, scope and timing constraints.

### ***VISION***

The vision of CST Consulting is to consistently deliver high-quality project and program management services across our entire customer base and to remain the key differentiator in the client's decision to use CST as the ultimate supplier of choice.

### ***VALUES***

- Recognize who our external and internal customers are and keep them as the focus of everything that we do
- Maintain a climate of mutual respect toward our customers and one another
- Work with one another as a team knowing that together no task is insurmountable
- Recognize achievement, quality and hard work of the team and fellow co-workers
- Remain trustworthy, reliable, open and honest at all times.
- Ask questions and seek help when needed
- Eliminate all non productive work and non value added work in our processes
- Allow freedom to fail so we can learn from the experience by correcting our errors to avoid them in the future

### ***GOALS***

- Consistently achieve total customer satisfaction in quality, delivery, price and service
- Gather industry best practices to develop a consistent and proven project management methodology to be used around the globe.
- Dedicate and develop senior individuals to be responsible for each customer engagement relationship.
- Work with clients as business partners to build long-standing partnerships so we can delve deep into our customers' businesses and to assure our customers that we understand their specific objectives and can act to further their best interests.
- Compete effectively to sustain growth and prosperity